

*“The hardest thing I had to do was to recognise that I couldn’t do all the things I used to, and that I had to ask for help! Calvary Silver Circle was the help I needed.”*

MRS D

*“Mum lives alone, and when I can’t be there, it’s nice to know that Calvary Silver Circle is calling by to see her every day. When she was sick, they even stayed over. It’s a marvellous service.”*

MRS J

*“I’m 75 now and love my independence. Calvary Silver Circle gives me the extra help I need to clean the house and do the washing. Joan, my Care Worker, will even pick up the groceries and my prescriptions if I ask her.”*

MRS M

## Calvary Silver Circle 1300 66 00 22

Home Safe: 1300 666 630

Home Alert: 1300 302 588

**Victoria** offices covering metropolitan Melbourne and regional centres of Gippsland and Northern Victoria

**NSW** offices covering metropolitan Sydney and regional centres of Illawarra, Central Coast, Hunter, Riverina and Southern NSW

**South Australia** office covering metropolitan Adelaide, rural and remotes areas SA

**ACT** office covering Canberra and surrounds

**Tasmania** offices covering parts of North and South Tasmania

**Northern Territory** offices covering Darwin, Alice Springs and remote areas of NT

Service Centre covering your area is:

[care@silvercircle.com.au](mailto:care@silvercircle.com.au)

[www.silvercircle.com.au](http://www.silvercircle.com.au)

P.O. Box 98, MOORABBIN MDC 3189

Calvary Home Care Services Ltd

ACN 118 225 559

ABN 44 118 225 559

ISO 9001:2000



# Help when you need it

NATIONAL COMMUNITY CARE  
SPECIALISTS

[www.silvercircle.com.au](http://www.silvercircle.com.au)

HOME SUPPORT SERVICES  
1300 66 00 22



A service of the Sisters of the Little Company of Mary  
With the values of hospitality, healing, stewardship and respect



## NOW YOU CAN LIVE AT HOME AND HAVE THE CARE YOU NEED

If you or someone you know needs help at home, Calvary Silver Circle is the help you need.

Since 1991, Calvary Silver Circle has been assisting people to live independently in the comfort and security of their own homes.

Calvary Silver Circle exists to help you stay at home.

Calvary Silver Circle can provide care and support services for older people, people with disabilities, family carers, people coping at home after hospital or illness, families with children who have special needs, people injured in accidents or anyone who would like help in the home.

Calvary Silver Circle's friendly staff can help you with housekeeping, personal care tasks, respite care, companionship, personal security and home maintenance.

## HELP WHEN YOU NEED IT

Our services are available seven days a week throughout the year. It can be for as little as half an hour of care to overnight or 24 hour live-in care if needed. We can organise services in an emergency, just for a short time or on a regular basis. We can tailor the services to your needs and provide you with help when you need it.

## HOW CALVARY SILVER CIRCLE CAN HELP

Calvary Silver Circle offers a wide range of services.

**Personal / Attendant Care** – helping with showering, dressing and grooming

**Home Care** – cleaning, cooking, shopping, laundry, making beds, paying bills

**Respite Care** – support when family carers are unavailable or need a break

**Companionship** – sharing time at home or accompanying on outings and activities

**Live-In care** – where full time supports are required

**Home Safe** – spring cleaning, repairs around the home, installing safety rails, smoke detectors and home modifications

**Home Alert** – 24 hour personal emergency monitoring service as well as reminder and companion calls, activity, smoke detection and falls detection devices.

## Community Nursing

### Access to Allied Health & Palliative care expertise

**Information & Advice** – providing information to callers on all the services available

Options are available for Calvary Silver Circle to provide care on behalf of subsidised services such as DVA, to provide services whilst awaiting for subsidised care, supplement care provided by other organisations or provide fee-for-service for those not eligible for other services.

## CARING, SKILLED AND RELIABLE STAFF

Calvary Silver Circle knows how important it is to feel secure at home.

Our staff:-

- Are carefully selected and screened via pre-employment interviews, reference and police checks.
- Are provided with on-going training through the award winning Silver Circle Training Institute.
- Have a wide range of skills including dementia care, respite care, disability services and palliative care.
- Are employees so you can relax and know that we take care of all the relevant insurances.

Whether Calvary Silver Circle is helping you with a shower or preparing a meal, you can feel confident knowing that Calvary Silver Circle staff are caring, skilled and reliable.

## A FAMILY SERVICE

Many families rely on Calvary Silver Circle to assist with keeping in touch with the people they care about.

This is particularly helpful for families who live interstate or overseas. They find it reassuring to know that Calvary Silver Circle visits regularly, offering companionship, practical assistance or respite if required.

## REPUTATION FOR QUALITY SERVICE

Calvary Silver Circle has a well deserved reputation for providing quality care. The company is accredited by the Australian and New Zealand Standards Council as complying with ISO 9001:2000 (Lic No. 12387). This an international benchmark of service quality.

To maintain our accreditation Calvary Silver Circle service systems are audited every six months by independent experts.

We use the audits and survey results gathered from our annual client satisfaction survey to improve our services, so we can continue to be responsive to our clients needs.

## THE NEXT STEP

Call 1300 66 00 22 to organise home support services or to find out more about Calvary Silver Circle. This could be the start of an easier, more comfortable and enjoyable life at home.

When you call, we will answer you questions or send more information about Calvary Silver Circle if you prefer. We can also arrange for one of our staff to meet with you at home to discuss your needs. You are welcome to have a relative or friend with you at this meeting.